

TERMS OF SERVICE

MAVIBOT.COURSES

MaviBot L.L.C-FZ

Company Address: Meydan Grandstand, 6th floor,
Meydan Road, Nad Al Sheba, Dubai, U.A.E.

09/09/2025

1. General provision

This document outlines the Terms of Service for using MaviBot.course. These terms apply to all users, customers, and visitors of the MaviBot.course website (the "Website," the "Service"). Use of the website may be suspended or terminated if any user violates these terms, or if there are reasonable grounds to believe a user has breached the rules and terms of use.

By clicking "I agree to the Terms of Service" or a similar button, you confirm that you have read, understood, and agree to fully comply with the Terms of Service without any exceptions.

These Terms of Service apply to all users of the Site, including but not limited to: vendors, customers, merchants, consumers, content contributors, business owners, and agencies.

The Terms of Service come into effect on the date you first click "I Agree" (or a similar button or checkbox) or use or access the website, whichever occurs earlier.

If you accept or agree to these Terms of Service on behalf of your employer or another legal entity, you represent and warrant that:

- you have the full legal authority to act on behalf of your employer or such legal entity and to bind them to these Terms of Service;
- you have read and understand these Terms of Service;
- you agree to these Terms of Service on behalf of the party you represent.

In such a case, "you" and "your" will refer to your employer or the relevant legal entity.

You are not permitted to violate or attempt to violate these terms, which include, but are not limited to, the following:

- You are prohibited from requesting or otherwise obtaining (including through illegal means) access to other users' data without their explicit consent.
- You are prohibited from requesting or otherwise obtaining (including through illegal means) access to the Administration's servers or accounts.
- You are prohibited from interfering with the operation of the Service, the hosting server, or the network. This includes, but is not limited to: distributing malware or uploading it as content within the Service; carrying out DDoS attacks or other cyberattacks on the Service; performing any other actions that may disrupt the Service's functionality (including causing its destruction).

2. Eligibility

Users who have not reached the age of majority under the jurisdiction of their country are not permitted to register for or use the Service, except in cases where the Service Administration has received official permission from the minor's legal representatives or when used under their supervision.

By using MaviBot.course, you confirm that you have reached the age of majority.

3. Use of the Service

The User must complete the registration procedure on the MaviBot.course Website, to use the Service.

To register independently and use the Service, the User must be an adult under the jurisdiction of their country of residence/stay. If the User has not reached the specified age, the Service may only be used with the prior consent and under the supervision of parents or legal guardians, as required by applicable law.

User registration for the Service is voluntary. To provide certain services, the Administration may request additional information necessary for fulfilling our obligations under these Terms.

The User must provide accurate and up-to-date information during registration. The User consents to the processing of their personal data by the Administration for the purpose of providing services in accordance with these Terms and the Privacy Policy. The consent for the processing of personal data is published on the Website, in the "Registration" section.

In the manner and under the conditions set forth in this document, the Service Administration provides the User with the opportunity to use the Service, and the User, in turn, agrees to use the Service only in accordance with the terms specified herein.

The User's use of the Service includes:

- registering on the Service to take online courses published by Course Developers;
- accessing information about online courses published on the Service;
- enrolling in paid online courses published by Course Developers on the Service, after making payments to the Course Developers according to their established rates;
- enrolling in free online courses published by Course Developers on the Service.

The Service Administration is not the Course Developer.

The Service Administration does not intervene in the contractual relationship between the User and the Course Developer, does not acquire any rights or obligations from the establishment of a contractual relationship between the User and the Course Developer, and is not liable to the User for the quality of the online services provided by the Course Developer.

The Service Administration is not responsible for the content, quality, or quantity of material published by the Course Developers.

The Course Developer is not permitted to publish materials of a prohibited or restricted nature, as recognized in the UAE or other countries. Otherwise, the Service Administration has the right to remove such materials (including the entire online course).

Course Developers are strictly prohibited from posting, sharing, or distributing content, or engaging in activities that:

- 1) Illegal content
 - Infringe on intellectual property rights, including copyright and/or patent rights, trademarks, and other distinctive signs;
 - Distribute pirated materials (movies, music, software, etc.) without an appropriate license or other legal permission (consent);
 - Violate any applicable local or international laws.
- 2) Violence and harm
 - Promote violence, terrorism, or extremist activities;
 - Threaten or encourage physical harm to others;
 - Share instructions for manufacturing weapons, explosives, or prohibited substances.
- 3) Hate and discrimination
 - Promote racism, sexism, homophobia, or other forms of discrimination;
 - Disseminate hate speech or incite hatred against individuals or groups based on race, gender, religion, nationality, sexual orientation, or other protected characteristics.
- 4) Obscene or sexual content
 - Distribute pornography or explicit sexual material, including that involving minors;
 - Engage in sexual exploitation, harassment, or revenge porn.
- 5) Illegal activities
 - Participate in phishing, identity theft, scams, or the distribution of malware;
 - Sell or promote illegal goods or services (drugs, weapons, counterfeit documents, etc.);
 - Attempt to deceive other users.
- 6) Privacy violations
 - Disclose personal data or confidential information of others without appropriate consent or other legal basis;
 - Collect data for stalking, bullying, or other illegal purposes.
- 7) Spam and service disruption
 - Send unsolicited messages or unauthorized advertising;
 - Perform actions that disrupt the service or overload its systems.

Unless otherwise expressly provided by the relevant document and unless the Website explicitly states that the respective online course (webinar, marathon, etc.) is provided by the Service Administration, the online course (webinar, marathon, etc.) is considered an offer from the Course Developer to purchase the online course (webinar, marathon, etc.).

By purchasing an online course on the Service, the User agrees to the Course Developer's terms of

service.

Claims, suggestions, and other necessary communications regarding the online course must be sent by the User directly to the respective Course Developer.

The Course Developer retains the rights to their profile and to all materials uploaded during the development and/or publication of materials for the online course (webinar, marathon, online training, etc.) on the Service.

If a User discovers that a Course Developer's online course materials contain information or materials of a prohibited or restricted nature, the User has the right to contact the Service Administration with a notification regarding the presence of such prohibited or restricted materials or information in the online course materials.

It is prohibited to register accounts using automated methods (e.g., bots).

The User guarantees the functionality of the email address provided during registration and independently bears all risks associated with not receiving or delayed receipt of relevant emails and/or notifications, as well as failing to familiarize themselves with the content of such emails and/or notifications due to any technical malfunctions of the email service or any lack of access to the email for any reason.

The Service Administration is not responsible for the accuracy or correctness of the information provided by the User during registration.

The Service Administration is not liable for any negative consequences incurred by the User as a result of providing inaccurate information or the User's refusal to receive informational messages from the Service Administration.

4. Security

To register on the Service, the User undertakes to provide accurate data and confirm their email address. If inaccurate information is provided, the Service Administration has the right to annul the registration.

To access the account, the User uses the email address provided during registration as their login and the unique identification code, consisting of various characters provided during registration, as their password.

The User assumes all obligations and any negative consequences that may arise from disclosing the login and password used for authentication on the Service website to third parties.

The User agrees that any restrictions (including blocking) may be applied to their account if threats related to the security of the User's personal data or other data are detected, or if the User violates the terms of this User Agreement.

The User agrees that restrictions on their account may be applied at any time without explanation or prior notice to the User.

All Service infrastructure, as well as its software, are the property of the Service Administration.

Neither the User nor the Course Developer has the right to reproduce, duplicate, copy, sell, resell, or exploit any part of the Service for any commercial purposes without the consent of the Administration.

The User and the Course Developer undertake not to modify, adapt, hack the Service, or alter other websites unrelated to the Service in such a way as to create a false impression that such sites are associated with the Service Administration or the Service.

5. Rights and obligations

The Service Administration undertakes to:

- Provide the User with electronic access to the ordered (paid) online courses (online trainings, marathons, webinars, etc.) published by the Course Developers.
- Take appropriate measures to prevent the disclosure, and to protect and prevent the leakage of personal data in accordance with the provisions of the Privacy Policy, as well as other confidential information, and to duly comply with UAE requirements regarding the protection and processing of personal data.

The User, Course Developer, and Service Administration rights:

- The User purchases online courses (online trainings, marathons, webinars, etc.) published by Course Developers on the Service at their own risk.
- The Service Administration has the right to provide consultative information regarding the use of the Service to the User.
- The Course Developer and the User have the right to contact technical support with questions or suggestions regarding the use of the Service, or to independently study the Service's documentation.

The provision of consultative information by the Administration's technical support is free of charge.

The User and the Course Developer have the right to contact technical support an unlimited number of times with any questions regarding the use of the Service and receive answers to their inquiries, except for questions that infringe upon the rights and freedoms of third parties, are derogatory on racial, national, gender, religious, political, or other grounds, as well as other topics not directly related to the use of the Service.

Technical support has the right to discontinue communication/dialogue with a User and/or Course Developer who contacts them with the aim of obtaining confidential information (including trade secrets) and personal data of third parties, or whose message contains words (phrases) that insult

the honor and dignity of the Service's employees and/or third parties, profanity, words (phrases) describing (or demonstrating) violence and cruelty, as well as words (phrases) pertaining to racial, national, gender, religious, political, or other characteristics.

Technical support staff do not provide services for the development and/or configuration of Course Developers' online courses, nor do they correct errors that occurred due to the fault of the Course Developer.

The Service Administration and technical support staff have the right to refuse to provide information and/or data that form part of the MaviBot / MaviBot.course program source code and/or that describe the system and program's operational processes, as well as information and/or data that constitute commercial or other secrets.

The User, the Course Developer, as well as third parties, are not entitled to demand from the Service information and data (including personal data) of users who are using or have used the Service.

The User and the Course Developer have the right, at their own risk, to disclose and transfer personal information and data about themselves to third parties, as well as to share access credentials and passwords to their own accounts. The Service Administration is not liable for the disclosure of personal information and data about themselves or the transfer of access credentials (logins and passwords) to third parties.

The User and the Developer are not permitted to disclose or transfer personal information and data about third parties without their consent.

The User undertakes to:

- Provide accurate, complete, and up-to-date data during registration and keep it updated;
- Refrain from using the Service or performing actions aimed at disrupting the normal functioning of the Service or obtaining personal data and other confidential information of the Service's Users.

The Course Developer independently bears responsibility to the Users and to third parties for their actions related to the use of the Service, including if such actions lead to the violation of the rights and legitimate interests of third parties, as well as for compliance with the laws of their country's jurisdiction when using the Service.

6. Access Provision Procedure

A User who wishes to join an online course or use another service offered on the Service by a Course Developer reviews the information about the online course or other service on the relevant website page.

To join an online course and/or purchase another service on the Service, the User should:

- 1) Select the corresponding online course and/or service;
- 2) Provide the necessary information to receive it;
- 3) Confirm the correctness of the entered information and the desire to join the online course and/or purchase the corresponding online course by performing the appropriate actions (e.g., click the "Pay," "Add Course" button, etc.).

If participation (joining) in the online course (webinar, marathon, online training) requires the User to make a payment at the specified price on the relevant Service page, after the User confirms the correctness of the entered data, the Website redirects the User to the payment page (payment form) to complete the payment. To make the payment, the User selects the required payment method on the payment page and makes the payment at the specified price. After the payment is made, electronic access to the corresponding online course and/or corresponding service is provided to the User from the moment of payment.

The time of payment is considered the moment funds are credited to the Course Developer's account.

The User participates in the online course and/or uses another service (product) of the Course Developer in accordance with the rules established by the Course Developer in the relevant documents.

7. Limitation of Liability

To the fullest extent permitted by law, MaviBot is not liable for any direct, indirect, incidental, special, or consequential damages arising from your use of the Service, including lost profits, data loss, or business interruption.

8. Indemnification

You agree to indemnify and hold harmless Mavibot, its affiliates, employees, and agents from any claims, damages, or expenses arising from your violation of these Terms, your use of the Service, or your User Content.

9. Termination

We may suspend or terminate your account if you violate these Terms or use the Service in a way that may cause harm. Upon termination, your right to use the Service will immediately cease.

10. Governing Law and Dispute Resolution

These Terms are governed by the laws of the United Arab Emirates. Any disputes shall be resolved in the courts of the Emirate of Dubai.

11. Changes to Terms

We may update these Terms from time to time. Your continued use of the Service after changes constitutes acceptance of the updated Terms.

12. Contacts

For questions regarding these Terms, please contact us:

1) email: info@mavibot.ai

13. Terms and definitions

1	Пользователь/Посетитель	лица, осуществляющие непосредственный доступ к Сервису через сеть "Интернет" либо зарегистрированные на Сервисе для прохождения онлайн-курса (онлайн-обучения, вебинара, марафона и т.д.), который разработан/создан/размещен Разработчиком онлайн-курса
2	Administration of Services (Administration)	MaviBot L.L.C-FZ develops the "Mavibot" software and uses it to provide services. Company Address: Meydan Grandstand, 6th floor, Meydan Road, Nad Al Sheba, Dubai, U.A.E.
3	User/Visitor	persons (legal entities, agencies, MaviBot's clients, entrepreneurs, business owners, etc.) who directly access (use the Services for commercial purposes in any way, including by visiting) the Services via the Internet or in any other way, and who are legally capable of accepting the Agreement.
4	Authentication data	a unique login and password of the User of the Services, used to access the Personal Account from the Internet or access the relevant sections of the Services, providing the opportunity to use them.
5	Personal Account	a personalized section of the Mavibot.ai website, closed to public access, through which the User and the Administration exchange legally and technically significant information regarding the execution of concluded agreements. Access to the Personal Account is carried out by entering authentication data on the login page - login (user's e-mail) and password (access code).
6	The account owner	is the person responsible for using the account in accordance with the service rules. By default, the account owner is the person who registered it.
7	Personal data	is any information directly or indirectly related to a specific person, including full name, passport data, contact information (phone, email, address), financial and medical information, biometric data (photos, fingerprints) and information about the place of work or study. It is important to understand that even data such as an IP address or cookies can become personal if they allow you to identify a person.
8	Course developer	individuals, organizations, freelancers, entrepreneurs who develop online course(s) and/or publish online courses using the Service, who independently sell/provide access to online courses (webinars, marathons, online trainings, etc.) on the Service, and who operate based on their own client agreements (contracts) with users.